



TOTAL VISION

Eye Health Associates
The First Choice in Eye Care

As a new patient to our practice, we would like to offer a warm welcome and our thanks for choosing us to provide your eye health and vision care. In order for us to establish your file, and provide the most beneficial use of your time with us, the doctor has asked you to complete the following tasks and bring the results to your appointment. The doctor needs this in order to give you the best care possible.

DeLand

840 N Stone St.
DeLand, FL 32720
Ph: (386) 734-1766
Fx: (386) 740-7866
*Dr. Timko
Dr. Heacock*

New Smyrna Beach

330 Canal St.
New Smyrna Beach, FL 32169
Ph: (386) 423-5190
Fx: (386) 426-1490
*Dr. Stephens
Dr. Chih*

Debary/Orange City

2836-3 Enterprise Rd.
Debary, FL 32713
Ph: (386) 668-8885
Fx: (386) 668-3301
Dr. Ramey

Port Orange

5820 S Williamson Blvd
Suite 106
Port Orange, FL 32128
Ph: (386) 767-4449
Fx: (386) 767 1980
*Dr. Wilgers
Dr. Chih*

Palm Coast

15 Cypress Branch Way
Suite 206
Palm Coast, FL 32137
Ph: (386) 445-1880
Fx: (386) 445-8796
*Dr. Chalker
Dr. Stephens*

- Completed Welcome to the Office Form:** This diagnostic information includes personal and family information needed to establish your file, as well as your current eye health and vision status. Your responses will guide our doctors and staff, and remind us to address any significant issues during your visit.
- Completed Medical and Eye Health History:** Since many general health conditions may be associated with visual symptoms and/or eye health problems, this important record (now required by state health boards and virtually any medical and optical insurance plans) will allow us to care for you as a “whole person” rather than just a pair of eyes. This form includes a complete list of prescription and non-prescription medication, which may be brought in as a separate list for us to photocopy if you prefer.
- Insurance cards or claim forms:** For any optical and/or medical insurance under which you may be covered. (Even for “routine” visits, if a medical eye condition is discovered during your examination we can submit a claim to your health insurance for the medical evaluation portion of your examination).
- Eyeglasses:** Please bring ALL pairs of eyeglasses you currently use, including prescription or non-prescription reading glasses, sunglasses, etc. We have instruments to compare the optical power of your old lenses with your new exam findings, thus enabling us to determine and explain how your vision has changed over time. We can also evaluate the condition and fit of your current eyewear.
- Contact Lenses:** It is best to wear your current contacts to your appointment if possible. Next best is to bring them along in your case. If you wear planned replacement or disposable lenses, it is very helpful if you bring along your cartons or lens packets that indicate the lens series, power, manufacture, etc.
- Eye drops, ointments, etc:** Please place any eye drops or ointments (non-prescription or prescription) that you use (even if just occasionally) in a small bag and bring it along with you. Your doctor will review whether these are still appropriate, and whether there may be better options that are now available.
- Children:** *Parent’s or legal guardians must accompany anyone **not** of legal age.* Also, ask your parent to bring along any referral forms if a problem was found at school or Head Start screening, etc. This will help us to confirm or rule out the suspected problem most efficiently.
- Dilation Explained:** The doctor may need to use drops to dilate your eyes in order to fully evaluate their internal health. This has the effect of temporarily increasing sensitivity to light and causing “fuzzy” vision at a near (reading) distance. Therefore, if you want new eyewear or feel you may need to select new eyewear, please come 15 to 20 minutes before your appointment time in order to look at our frame selection.

Completing the task list for the items that apply to you will assure that you receive the most thorough and professional care possible and in a very efficient manner. We look forward to your visit!