



How Are We Doing?

Please take a few minutes to fill out this survey on the timeliness and quality of the service you received today. Total Vision Eye Health Associates welcomes your feedback and your answers will be kept confidential. Thank you for your participation.

Overall quality of care you received	poor	fair	good	excellent
Friendliness and caring of staff	poor	fair	good	excellent
Courtesy and professionalism of staff	poor	fair	good	excellent
Cleanliness of office	poor	fair	good	excellent
Knowledge of staff	poor	fair	good	excellent
Turnaround time for glasses/contacts	poor	fair	good	excellent
Effective communication regarding insurance verification?	poor	fair	good	excellent
Timely notification of any delay on eyeglass or contact lens order.	poor	fair	good	excellent

Office you visited: DeLand - Debarry - New Smyrna Beach – Port Orange – Palm Coast

Do you feel this is an office you would come back to? Yes Maybe No

Would you recommend our office to co-workers, friends or family? Yes Maybe No

We welcome suggestions and critiques so we can make each visit even better!

Email response to info@totalvision2020.com or fax to 386-7407866.